

Appendix A: Key Informants

Idaho Title V Needs Assessment Key Informant Interview Protocol

I. Introduction

We are from Health Systems Research, a policy analysis and consulting firm, and we are helping the Idaho Department of Health and Welfare conduct a 5-Year Needs Assessment that is required as a condition of receiving the Federal Maternal and Child Health Block Grant. The purpose of the needs assessment is to identify needs and assess current services directed at pregnant women, mothers, infants, children, adolescents, and Children with Special Health Care Needs and their families as well as the capacity of the system to address these needs. This interview will take about an hour. Do you have any questions before we begin?

1. What is your title and how long have you been in this position?
2. Briefly describe your responsibilities.

II. MCH Targeted Groups

I would like to go through each of the population groups covered by this needs assessment and ask some questions about your agencies experience providing services for them. Please consider the overall picture and variations in services and system capacity by race/ethnicity, SES, geographic areas and income.

A. Pregnant Women

1. What services and initiatives does your agency provide or support that address the needs of pregnant women? (Determine and indicate if these are direct, enabling, population-based or infrastructure services and initiatives)
2. What do you see as your agencies' major strengths in this area?
3. What do you see as the biggest challenges... for your agency? For the (state/region) as a whole? (explore both service challenges and capacity challenges)
4. Are there any unmet needs for this population that we have not discussed yet?
5. Could you provide me with some examples of the outcome indicators used by your agency to measure the performance of your agency in meeting the needs of pregnant women?

B. Mothers

1. What services and initiatives does your agency provide or support that address the needs of mothers?
2. What do you see as your agencies' major strengths in this area?
3. What do you see as the biggest challenges....for your agency? For the (state/region) as a whole? (explore both service challenges and capacity challenges)
4. Are there any unmet needs for this population that we have not discussed yet?
5. Could you provide me with some examples of the outcome indicators used by your agency to measure the performance of your agency in meeting the needs of mothers?

C. Infants

1. What services and initiatives does your agency provide or support that address the needs of infants?
2. What do you see as your agencies' major strengths in this area?
3. What do you see as the biggest challenges....for your agency? For the (state/region) as a whole? (explore both service challenges and capacity challenges)
4. Are there any unmet needs for this population that we have not discussed yet?
5. Could you provide me with some examples of the outcome indicators used by your agency to measure the performance of your agency in meeting the needs of infants?

D. Children

1. What services and initiatives does your agency provide or support that address the needs of children?
2. What do you see as your agencies' major strengths in this area?
3. What do you see as the biggest challenges....for your agency? For the (state/region) as a whole? (explore both service challenges and capacity challenges)
4. Are there any unmet needs for this population that we have not discussed yet?

5. Could you provide me with some examples of the outcome indicators used by your agency to measure the performance of your agency in meeting the needs of children?

E. Youth/Adolescents

1. What services and initiatives does your agency provide or support that address the needs of adolescents?
2. What do you see as your agencies' major strengths in this area?
3. What do you see as the biggest challenges....for your agency? For the (state/region) as a whole? (explore both service challenges and capacity challenges)
4. Are there any unmet needs for this population that we have not discussed yet?
5. Could you provide me with some examples of the outcome indicators used by your agency to measure the performance of your agency in meeting the needs of adolescents?

F. Children with Special Health Care Needs and Their Families (CSHCN are children or youth with a chronic health condition or disabling condition)

1. What services and initiatives does your agency provider or support that address the needs of children with special health care needs and their families?
2. What do you see as your agencies' major strengths in this area?
3. What do you see as the biggest challenges....for your agency? For the (state/region) as a whole? (explore both service challenges and capacity challenges)
4. Are there any unmet needs for this population that we have not discussed yet?
5. Could you provide me with some examples of the outcome indicators used by your agency to measure the performance of your agency in meeting the needs of children with special health care needs?

G. Collaboration

1. Overall how well do the different agencies and organizations collaborate in serving the maternal and child health population? At the State level? At the regional and/county level?
2. Are there particular areas or populations where collaboration is especially strong? Are there particular areas or populations where collaboration is weaker?

3. In what ways could collaboration be improved? (Explore the barriers to collaboration)

H. Biggest Issue Facing MCH Population

Considering all we have discussed what do you see as the biggest issue in regard to the MCH population in Idaho? Why do you think this is the biggest issue?

III. Reports and Data

As part of this needs assessment we are attempting to compile reports and data that address issues relevant for the MCH population.

1. Are there any reports, data, or a needs assessment, that you would be able to provide?
2. Are there any reports or data produced by other agencies or organizations that you would recommend?

IV. Closing

Thank you very much for your time. If you think of anything else you would like to add feel free to get in touch with me.